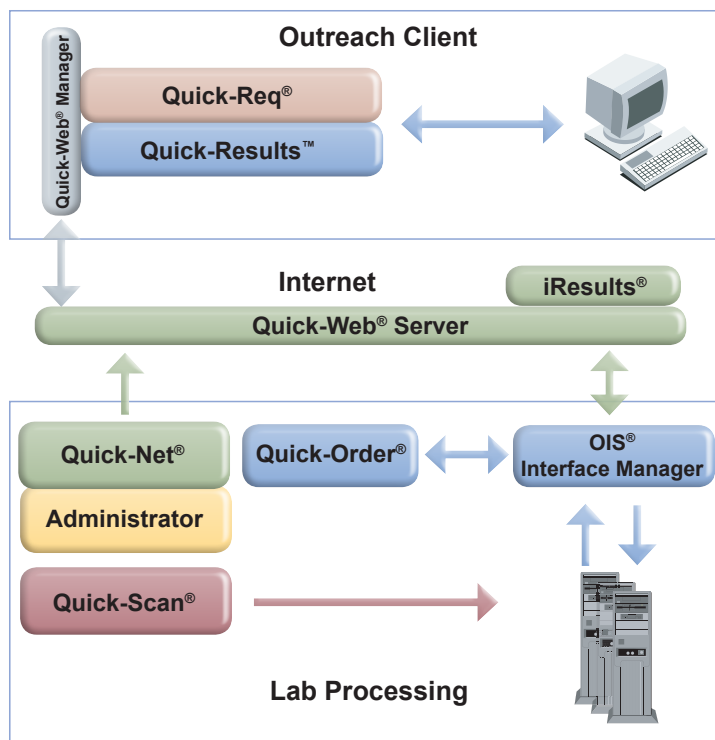


# Outreach: Requisition to Reporting

TELCOR Outreach Information System® Applications

## TAKE CONTROL

- ✓ Increase your business with a competitive outreach ordering and reporting solution
- ✓ Eliminate lab follow-up with clean, compliant and complete requisitions
- ✓ Provide integrated Medical Necessity checking with English or Spanish ABNs
- ✓ Overcome client objections to change with integrated Insurance Company Lab Contracting rules for requisition generation
- ✓ Eliminate LIS data entry
- ✓ Provide integrated results view of general lab, pathology and cytology results
- ✓ Reduce result turnaround with automated result reporting
- ✓ Improve service with receipt of the correct specimen, properly labeled



**Microsoft®**  
**GOLD CERTIFIED**

*Partner*

TELCOR Technology - The Outreach Information System® is built using today's latest technologies including Microsoft® .NET and SQL Server to allow the greatest data access using third-party tools for executive review, ad-hoc reporting and data mining. Our applications are designed to operate on Intel-based platforms and are hardware neutral; this enables IT staff to utilize standard PC purchasing relationships for hardware procurement and standardized hardware support throughout the enterprise. All TELCOR applications have been built with current Good Manufacturing Practices (cGMP) and TELCOR is a Microsoft® Certified Partner. Microsoft, Microsoft Excel and Microsoft.NET are either registered trademarks or trademarks of Microsoft Corporation in the United States and other countries.



# OUTREACH INFORMATION SYSTEM: REQUISITION TO REPORTING

The TELCOR Outreach Information System applications integrate to provide a complete, competitive and affordable solution for your Outreach clients. It provides tangible, cost-reduction benefits to the laboratory operation. Features of each application include:

## *At the Client*

### **Quick-Req®**

- Customized to each client's requirements
- Fast and easy to use
- Required fields by patient's bill type
- Patients retained indefinitely
- Prints clean, compliant, complete requisitions with ABN, MSP and HIV Consent forms
- Produces specimen labels
- Provides lab manual data at their fingertips
- Eliminates missed pick-ups with Courier Manifest
- Optionally sends electronic orders to the LIS
- HIPAA compliant

### **Practice Management**

- An HL7 patient account interface can be implemented at the client location with a Practice Management System for online, real-time demographic updates

### **Quick-Results™**

- Integrates seamlessly with Quick-Req
- Eliminates calls to lab with quick view of outstanding tests
- Reduces turnaround for result reporting
- Inquiry integrates results from all testing departments
- PDF reports for cytology and pathology results
- Abnormal results displayed in client customized color
- Trend analysis of results aids in therapeutic evaluations
- New results or cumulative reporting based upon client
- Printed reports customized to your Outreach Program
- Client specific result grouping assists with result lookup
- Results retrieved by client specific schedules or on-demand
- HIPAA compliant

### **EMR Interfaces**

- Results can be forwarded to the EMR with an HL7 result interface

## *Secure & Encrypted Internet*

### **iResults®**

- Access results anytime, anywhere
- Allows multi-level security access privileges for providers
- Provider customized alerts

### **Quick-Web® Server**

- Gateway to store and route data between the laboratory and clients using secured 128-bit encryption and the Internet
- Enables data to flow seamlessly between applications
- Can be hosted at the TELCOR Data Center

## *At the Laboratory*

### **Administrator and Quick-Net®**

- Customize each client location with their preferences
- Customize the application(s) to your Outreach Program, e.g., branding, requisition formats, required data
- Configuration and compliance updates automatically routed to client via Quick-Net

### **OIS Interface Manager**

- Manages all interfaces between the TELCOR applications and laboratory host systems
- Extensive interface configuration, management and support functions to make monitoring and managing interfaces easy
- HL7 Interface for:
  - Results
  - Orders
  - Patient Accounts
  - Master Files

### **Order Entry at the Laboratory**

**Quick-Order®** - An HL7 Order interface to the HIS or LIS of client ordering data sent to the laboratory via the Internet

- All data is encrypted and transferred via the Internet
- Data entry occurs automatically and is verified on the LIS
- Customized to HIS/LIS interface requirements

**Quick-Scan®** - A two-dimensional barcode of all patient and order data that can be scanned into the LIS and viewed for validation of data entry

- Order entry at specimen receipt
- Eliminates entry errors

TELCOR, an employee owned company founded in 1995 has become an industry leader by providing the laboratory point of care and outreach markets with unparalleled software products and services and exceptional customer support. TELCOR's products follow an extensive set of quality practices and are HIPAA compliant. TELCOR's proven implementations are performed by clinically experienced, IT knowledgeable resources who understand each customer's unique environment.

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